

## C. Notice to the Public

### Notifying the Public of Rights under Title VI

FGCBHC posts Title VI notices on our agency's website, in public areas of our agency and in the consumer's handbook, which all consumers receive.

FGCBHC operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

If you wish to request additional information on our nondiscrimination obligations, please contact Amy Spaeth at (816) 364-1501.

If you believe you have been discriminated against on the basis of race, color, or national origin by FGCBHC, you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form.

#### **How to file a Title VI complaint with FGCBHC:**

1. A complaint form may be obtained by calling the individual offices which provide the service delivery.

In addition to the complaint process at FGCBHC, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region

Missouri Department of Transportation, External Civil Rights Division, Title VI Coordinator  
1617 Missouri Blvd P.O. Box 270, Jefferson City, Mo 65102-0270

2. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
3. The form must be signed and dated, and include your contact information.

If information is needed in another language, contact 866-874-3972.